



# রূপালী ব্যাংক ট্রেনিং একাডেমি RUPALI BANK TRAINING ACADEMY

- A journey towards excellence

Online Workshop  
on  
“Citizen’s Charter”  
Course No. 135/2024, Duration: September 29, 2024

|          |   |             |
|----------|---|-------------|
| Zoom ID  | : | 95600396014 |
| Password | : | rbta        |

**Session Program:**

| Date                 | Time        | Subject                                        | Resource Persons                                                   |
|----------------------|-------------|------------------------------------------------|--------------------------------------------------------------------|
| 29.09.2024<br>Sunday | 10:00-10:15 | Opening Speech                                 | Mr. Abdullah Al Mahmud<br>GM, Divisional Office Barishal<br>RBPLC. |
|                      | 10:15-11:30 | An Overview on Citizen’s Charter               | Mr. Badre Munir Firdaus<br>Additional Secretary, FID, MOF          |
|                      | 11:45-01:00 | Reporting & Completion of Citizen’s<br>Charter | Ms. Afsana Bilkis<br>Deputy Secretary, FID, MOF                    |

**Course Coordinators** : Mr. Bhubaneshwar Mojumder, SPO & Associate Faculty, RBTA  
: Mr. Mahbubur Raihan Sazeed, PO ( Assistant Faculty), RBTA  
: Mr. Abu Hena Md. Mustafa Kamal, Senior Officer (AHE), RBTA  
**Assistant Course Coordinator** : Mr. Md. Shamim Kabir, Junior Officer, RBTA



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### Online Workshop on “Citizen’s Charter”

Course No. 135/2024, Date: September 29, 2024

#### List of Participants

| Sl No. | Name                   | Designation | Reg. No. | Place Of Posting                      |
|--------|------------------------|-------------|----------|---------------------------------------|
| 01     | Jesmin Akter           | Officer     | 16771    | Sadar Road Corp. Branch, Barishal     |
| 02     | Palash Maitra          | Officer     | 15826    | Sadar Road Corp. Branch, Barishal     |
| 03     | Md. Zahidul Islam      | PO          | 11411    | Sagardi Bazar Branch                  |
| 04     | Debashis Roy           | SO          | 13095    | Sagardi Bazar Branch                  |
| 05     | Abhijeet Ghosh         | SO          | 15560    | Central Bus Terminal Branch, Barishal |
| 06     | Mst. Farhana Ripa      | SO          | 11624    | Central Bus Terminal Branch, Barishal |
| 07     | Syed Rafi Hasan        | Officer     | 16748    | Bazar Road Branch, Barishal           |
| 08     | Trishna Rani Chowdhury | Officer     | 12310    | Bazar Road Branch, Barishal           |
| 09     | Rumi Akter             | Officer     | 16152    | Hemayet Uddin, Branch                 |
| 10     | Sartiz Ridwan          | Officer     | 14738    | Rahmatpur Branch, Barishal            |
| 11     | Md. Abubakar Siddique  | SO          | 15608    | Bakergonj Branch                      |
| 12     | Md. Sohel Rana         | Officer     | 16954    | Bakergonj Branch                      |
| 13     | Jannatul Ferdous       | Officer     | 17117    | Banaripara Branch                     |
| 14     | Sudipta Ghosh          | Officer     | 17446    | Banaripara Branch                     |
| 15     | Mia Sohanur Rahman     | SO          | 17318    | Rahmatpur Branch, Barishal            |
| 16     | Most. Taslima Khanom   | Officer     | 16196    | Rahmatpur Branch, Barishal            |
| 17     | Shantunu Mizan         | SO          | 15439    | Shikarpur Branch, Barishal            |
| 18     | Md. Bakhatiar Howlader | Officer     | 16303    | Shikarpur Branch, Barishal            |
| 19     | Nazibul Islam          | SO          | 11884    | Agarpur Branch, Barishal              |
| 20     | Tarun Chandra Mondal   | Officer     | 14950    | Agarpur Branch, Barishal              |
| 21     | Uttam Mandal           | SO          | 15144    | Bhabanipur Branch                     |
| 22     | Apu Hossain            | Officer     | 16924    | Bhabanipur Branch, Barishal           |
| 23     | Mahmud Hasan           | Officer     | 15848    | Muladi Bandor Branch, Barishal        |
| 24     | Md. Rafiqul Islam      | SO          | 16862    | Najirpur Sub Branch                   |
| 25     | Biswajit Malaker       | Officer     | 15929    | Najirpur Sub Branch                   |
| 26     | Md. Mehedi Hasan       | Officer     | 16792    | Muladi Bandor Branch, Barishal        |
| 27     | Md Sohaq Mir           | SO          | 16855    | Kauria Bazar Branch, Hizla, Barishal  |
| 28     | Syed Nazmul Huda       | SO          | 15165    | Kauria Bazar Branch, Hizla, Barishal  |
| 29     | Md Ruhul Amin          | SO          | 9114     | Mehendigonj Branch                    |
| 30     | Md. Jahid Hasan        | Officer     | 16412    | Mehendigonj Branch                    |
| 31     | Md. Tayabur Rahaman    | PO          | 10941    | Kalisuri Bandor Branch                |
| 32     | Sanjoy Kumar Ghosh     | Officer     | 16980    | Kalisuri Bandor Branch                |
| 33     | Md. Rubel Islam        | Officer     | 16155    | Barguna Corp. Branch                  |
| 34     | Md. Golam Morshed      | Officer     | 16443    | Barguna Corp. Branch                  |
| 35     | Md. Foisal Talukder    | SO          | 15375    | Patuakhali Corporate Branch           |





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|    |                             |               |       |                                            |
|----|-----------------------------|---------------|-------|--------------------------------------------|
| 36 | Md.Golam Kabir              | PO            | 10385 | Patuakhali Corporate Branch                |
| 37 | Md.Ariful Islam             | Officer       | 17119 | Patharghata Branch                         |
| 38 | Md.Quamruzzaman             | Officer       | 17679 | Patharghata Branch                         |
| 39 | Md. Jamil Siddique          | SO            | 17396 | Betagi Branch, Barguna                     |
| 40 | Md. Touhidul Islam          | Officer       | 16656 | Betagi Branch, Barguna                     |
| 41 | Md Mahabub Alam             | Officer(Cash) | 17772 | Amtali Branch, Barguna                     |
| 42 | Ibrahim Hossain             | Officer       | 17118 | New Town Branch, Patuakhali                |
| 43 | Md. Nazmul Islam            | Officer       | 15794 | New Town Branch, Patuakhali                |
| 44 | Md.Shafiqul Islam           | Officer       | 16140 | Dibupur Branch                             |
| 45 | Abdullah Al Mamun           | Officer       | 17076 | Dibupur Branch                             |
| 46 | Md.Mizanur Rahman           | SO            | 14228 | Alipur Branch/                             |
| 47 | Md. Hasib Uddin             | SO            | 17352 | AlipurBranch                               |
| 48 | Md. Abdullh Al Mamun        | Officer       | 16299 | Nomorhat Bazar Sub Br, Under Amtali Branch |
| 49 | Sujoy Datta                 | Officer       | 16566 | Khepupara Branch, Patuakhali               |
| 50 | Md. Hanif                   | SO            | 13275 | Khepupara Branch                           |
| 51 | Md. Kamruzzaman Jewel       | SPO           | 10928 | Pstu Branch , Patuakhali                   |
| 52 | Md. Sumon Mia               | SO            | 11966 | Pstu Branch , Patuakhali                   |
| 53 | Md. Moyeen Uddin            | SO            | 13042 | Galachipa Branch                           |
| 54 | Md Billal Hossen            | Officer       | 17093 | Galachipa Branch                           |
| 55 | Md. Tazul Islam             | PO            | 11918 | BahercharBranch                            |
| 56 | Md Riadul Hasan             | Officer       | 16499 | BahercharBranch                            |
| 57 | Md. Hafizur Rahman Hawlader | PO            | 13790 | Zonal Office, Pirojpur                     |
| 58 | Ananya Roy                  | Officer       | 16279 | Zonal Office, Pirojpur                     |
| 59 | Pijush Kanti Mohanta        | Officer       | 16528 | Pirojpur Corporate Branch, Pirojpur        |
| 60 | Md. Maruf Hasan             | Officer       | 16200 | Hularhat Branch, Pirojpur                  |
| 61 | Md. Abu Sayeed              | Officer       | 17025 | Hularhat Branch, Pirojpur                  |
| 62 | Md. Sofiullah               | Officer       | 17058 | Indurkani Branch, Pirojpur                 |
| 63 | Mainul Islam                | Officer       | 17668 | Indurkani Branch, Pirojpur                 |
| 64 | Badal Kumer Roy             | Officer       | 14730 | Mathbaria Branch, Pirojpur                 |
| 65 | Md Mamunur Rashid           | Officer       | 14490 | Mathbaria Branch, Pirojpur                 |
| 66 | Md. Anisur Rahman           | SO            | 12255 | Bhandaria, Branch, Pirojpur                |
| 67 | Md. Sabbir Hossain          | Officer       | 17619 | Bhandaria Branch, Pirojpur                 |
| 68 | Firoja Begum Jumur          | Officer       | 12307 | Kawkhali Branch, Pirojpur                  |
| 69 | Biplob Kumer Rajak Das      | SO            | 13180 | Swarupkati Branch, Pirojpur                |
| 70 | Mst. Sharmin Akhter         | Officer       | 12352 | Swarupkati Branch, Pirojpur                |
| 71 | Md. Naimur Rahaman          | Officer       | 16244 | Kowrikhara Branch, Pirojpur                |
| 72 | Md. Ariful Islam            | SO            | 15216 | Kowrikhara Branch, Pirojpur                |
| 73 | Sohel Rana                  | Officer       | 17690 | Inderhat Branch, Pirojpur                  |
| 74 | Murad Hossain Rabbi         | Officer       | 12367 | Jhalakathi Corporate Branch, Jhalakathi    |
| 75 | Naimull Islam Khan          | Officer       | 17050 | Jhalakathi Corporate Branch, Jhalakathi    |
| 76 | Mahabubur Rahaman           | SO            | 13355 | Putiakhali Bandar Branch                   |
| 77 | Md Ali Azim                 | SO            | 14120 | Putiakhali Bandar Branch                   |
| 78 | Md. Naim Ahamed             | PO            | 13905 | Kathalia Branch, Pirojpur                  |
| 79 | Md. Shayrul Islalm          | SO (Cash)     | 14122 | Kathalia Branch, Pirojpur                  |
| 80 | Mahadi Hasan                | SO            | 11386 | Bhola Corporate Branch                     |
| 81 | Mahmudul Haq                | PO            | 12099 | Bhola Corporate Branch                     |





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|----|------------------------|---------|-------|-------------------------------------|
| 82 | Mohibul Islam          | Officer | 16191 | Tazumuddin Branch                   |
| 83 | Md. Mehedi Hasan Munna | Officer | 16579 | Lalmohan Branch, Bhola              |
| 84 | Farhana Habib          | SO      | 11374 | Mahajanpatty Branch                 |
| 85 | Md. Raihan Miah        | SO      | 17345 | Lalmohan Branch, Bhola              |
| 86 | Md. Jumman Hossain     | Officer | 16714 | Bnaglabazar Branch, Bhola           |
| 87 | Md. Jamshed Uddin      | SO      | 12268 | Daulatkhan Branch                   |
| 88 | Md. Minuddin           | Officer | 14625 | Kunjerhat Branch, Bhola             |
| 89 | Gobinda Chandra Dey    | Officer | 16716 | Kunjerhat Branch                    |
| 90 | Md. Abdullah Al Mamaun | Officer | 16424 | Mahajanpatty Branch                 |
| 91 | Md. Amirul Islam       | Officer | 17056 | Ilisha Junction Bazar Branch, Bhola |
| 92 | S M Atiqur Rahman      | SO      | 13172 | Zonal Office, Bhola                 |
| 93 | Md. Muntasin Hassan    | Officer | 17579 | Jinnahgarh Branch, Bhola            |
| 94 | Mohammad Saidul Islam  | SO      | 10522 | Divisional Office, Barishal         |

Course Coordinator

Mohammad Monwar Hossain  
Deputy General Manager & Principal (Current Charge)